

306-9131

Access DB# 44578

(76)

## SEARCH REQUEST FORM

### Scientific and Technical Information Center

Requester's Full Name: James A Reagan Examiner #: 78630 Date: 6/6/01  
Art Unit: 2163 Phone Number (703) 308-~~6200~~ 6220 Serial Number: 09-2673 09/255 968  
Mail Box Location: Results Format Preferred (circle): PAPER DISK E-MAIL

If more than one search is submitted, please prioritize searches in order of need.

Please provide a detailed statement of the search topic, and describe as specifically as possible the subject matter to be searched. Include the elected species or structures, keywords, synonyms, acronyms, and registry numbers, and combine with the concept or utility of the invention. Define any terms that may have a special meaning. Give examples or relevant citations, authors, etc, if known. Please attach a copy of the cover sheet, pertinent claims, and abstract.

Title of Invention: \_\_\_\_\_

Inventors (please provide full names): \_\_\_\_\_

Earliest Priority Filing Date: \_\_\_\_\_

\*For Sequence Searches Only \* Please include all pertinent information (parent, child, divisional, or issued patent numbers) along with the appropriate serial number.

Inventor name(s) and Assignee Name Search \*\*\* High Level  
Please, see attached Assignee sheet from OASIS

*James A. Reagan*

Business Methods Patent Examiner  
United States Department of Commerce  
Patent & Trademark Office  
Art Unit 2163  
Office Phone (703) ~~308-6200~~ 306-9131  
james.reagan@uspto.gov

\*\*\*\*\*  
**STAFF USE ONLY**  
Searcher: S Green  
Searcher Phone #: 6-4767  
Searcher Location: PK2-4B40  
Date Searcher Picked Up: 6/12/01  
Date Completed: 6/12/01  
Searcher Prep & Review Time: 10  
Clerical Prep Time: \_\_\_\_\_  
Online Time: 100

Type of Search	Vendors and cost where applicable
NA Sequence (#)	STN _____
AA Sequence (#)	Dialog _____
Structure (#)	Questel/Orbit _____
Bibliographic	DrLink _____
Litigation	Lexis/Nexis _____
Fulltext	Sequence Systems _____
Patent Family	WWW/Internet _____
Other	Other (specify) _____

06-12-01 PUS:0, 1W

705/011  
GØGFDay :  
Wednesday  
Date: 6/ 6/2001  
Time: 08:33:12 PALM INTRANET

## Assignment Serial Number Information for 09/255968

**Total Assignments : 1**Serial Number : **09/255968**

Patent Number :

Filing Date : **02/23/1999**Issue Date : **00/00/0000**

Related Patent Numbers:

Title : **METHOD AND MEANS FOR EVALUATING CUSTOMER SERVICE PERFORMANCE**Applicant(s) : **ANDERSON, NANCY L. || PANNKUK, LOIS J.**Reel/Frame(s) : **010373/0882****#1. Reel/Frame # 010373/0882****Reel : 010373 Frame : 0882**Mailroom Date :  
11/08/1999New App Fil Rcpt Date :  
00/00/0000Assignments Date :  
11/16/1999

Date Mailed : 02/15/2000

Date Recorded : 11/08/1999

Number of Pages : 0

Assignor	Exc Date
ANDERSON, NANCY L.	02/04/1999
PANNKUK, LOIS J.	02/04/1999

Assignee :
PERFORMAX, INC. 30742 DEER DRIVE HUXLEY IOWA 50124

Return Address :
ZARLEY, MCKEE, THOMTE, VOORHEES ET AL KIRK M. HARTUNG 801 GRAND AVENUE SUITE 3200 DES MOINES, IOWA 50309

**Brief :**

ASSIGNMENT OF ASSIGNOR'S INTEREST (SEE DOCUMENT FOR DETAILS).

Search Completed: No More Records to Display.

**Search Another:****Serial#**   
**or Patent#**   
**or Reel/Frame#**   

(To Go BACK Use BACK Button on Your BROWSER Tool Bar)

Back to || [ASSIGNMENT](#) || [PALM](#) || [OASIS](#) || Home Page